

Corporate Profile:

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Transhaul Logistics Ltd is a Kenyan based global forwarding company offering comprehensive logistics solutions. TLL has wide networks and partnerships offering holistic end-to-end logistics services. We provide quality and distinctive service in East Africa and affiliate destinations globally.







ABOUTUS

Transhaul Logistics Ltd is an independent Kenyan based registered company operating as a global freight forwarder. TLL offers comprehensive logistics solutions such as freight services - providing Sea, Air & Overland transportation services. TLL also offers complementary services to freight such as customs clearance, ship chandelling & project handling, diverse warehousing and distribution services, and supply chain management consultancy. TLL was founded by an experienced shipping professional with strong experience in Africa logistics and last-mile delivery. He pulled in a great team of logisticians to join in, and together they built a bespoke service-oriented company, powered by great network affiliates globally.

We strive to provide our customers with seamless and cost-effective solutions for their freight and transportation needs. TLL is a turn-key logistics provider using the latest technology to bridge the markets of the world. Air Freight is an integral part of our core business activity for our swift cargo moving clientele. TLL's main objective is to provide an integrated customs clearance, freight forwarding and cargo handling within a framework of superior service to the business community (importers and exporters). TLL's strives to be a strategic business partner to its clients. Swift cargo clearance is our specialty making us your agent of choice, always positioning our clients need first.









Supported by its own offices and affiliate network partners worldwide, TLL employs a team of professionals that follows up and follows through on each and every transaction we manage. With our Global Service Network, we aim to be the most reliable Freight Forwarding, Project Logistics Management, and Removal & Relocation Company in the market with an inspired, people-driven and dedicated approach to serving our valued customers.

While we are proficient in offering worldwide moving, freight forwarding, project logistics, and related services, we are not satisfied with just that: we also strive to be committed advisors to our customers and associates at all times.

WHY TRANSHAUL LOGISTICS?

Successful freight forwarding, project logistics, and relocation management services in challenging markets like Africa, CIS and the Middle East require expertise, inside knowledge, and a reputation that businesses can trust. This is why TLL is the preferred choice serving a wide array of companies in the region and globally. Our in-depth knowledge of Africa, CIS, and the Middle East, coupled with our regional and international service network makes TLL a leading service provider in the region.

TLL provides a "one-stop-solution" to meet all of your logistics requirements. Whether you are looking to relocate household goods across the region or move an offshore drilling platform across the seas, TLL has the capability, expertise and experience to make it happen. You will get personalized service at every level with TLL because we are truly independent, make our own decisions and specialize in our home market.









Since our establishment, TLL has been recognized as one of the most successful independent freight forwarding, project logistics, and removal & relocation companies in the East African region.

In the East African transport and logistics market, TLL ranks among the "Top Ten". Publications have cited TLL as one of the largest and (in terms of the number of affiliate offices, employees and wide-ranging service portfolio) amongst the most reliable companies in the East African market.



Our primary objectives are to promote Total Quality Management and to maintain our success through steady investments in our service expansions and innovations. Our goal is to promote health, safety and environmental policy throughout our organization.

We aim to be the best customer service team in our profession. We strive to develop and maintain a first-class infrastructure to ensure employee satisfaction, which drives customer loyalty leading to sustained profit growth and creating improved company value.









QUALITY STATEMENT.

Quality is not an option, but a necessity to survive and thrive in an environment of global competition. We aim to provide total customer satisfaction that will lead to customer loyalty. By using Total Quality Management techniques, we can locate waste, identify its causes and eliminate it.

A good example of waste is rework, which is often more costly than doing the job right in the first place. A common business concept is known as the "1-10-100 Rule". If it takes one unit of costs or effort to complete a job correctly, it will take 10 times that effort to correct an error before it reaches the customer. And once it has reached the customer, it will take 100 times the cost and effort to correct the situation, not to mention the loss of customer goodwill.



COMPLIANCE STATEMENT

Transhaul Logistics is thoroughly committed to conforming with international and local laws on ethical standards of conducting business. Our employees are consistently informed and trained on international levels of best ethical practices in the business which are strictly implemented and followed. We are committed to continuously improving our business standards and similarly raising awareness throughout the group for better informed ethical decisions by employees.









HSE STATEMENT

Transhaul Logistics will respect and promote, without reservation, safety awareness and accident prevention throughout the organization. This commitment extends not only to compliance concerning Federal, Provincial and Municipal requirements, but also to the standards and requirements adopted within the industries we serve.

The Safety Program is critical for the prevention of workplace injuries and accidents. The success of the program however, is dependent upon employee knowledge of and compliance with policies, practices and procedures. Adherence to these standards coupled with a positive attitude creates competent personnel who are properly trained, equipped and motivated to safely perform their duties. Safety is a shared commitment. It is a required responsibility of all company personnel to participate in the prevention of personal injury and property damage during our operations and to co-operate in this respect with those we work for and with.







AIM and OBJECTIVE

We aim is to exceed the expectations of our customers through total quality management. Our objective is to provide cost effective and reliable solutions to help our customers to realize their goals.









AIR FREIGHT

Due to the sensitivity and time pressures involved in airfreight, Transhaul Logistics develops comprehensive airfreight service plans tailored to meet our customers' specific requirements. This is accomplished by learning our customers' exact objectives with regards to their internal and external requirements. Sensitive and valuable goods are often subject to extreme time pressures and deadlines for everyone involved. Therefore, our Airfreight Department develops a

customized service plan for each customer, and then implements our required Operational Handling Procedures to ensure a high-quality service.

Our team of Air Freight professionals follows through on each and every shipment so that our customers can be assured of real-time status reports on all import and export air freight shipments at all times.

For oversize cargo transportation by air, we provide professional know-how related to the handling of part and full charter service including complete door to door delivery logistics on a global scale.

Our Air Freight Services include:

- Hazardous Cargo
- Live Stock Cargo
- AOG & Aerospace Cargo
- Fashion & Luxury Goods
- Auto and Automotive part
- Oil & Gas Industry Cargo
- Pharmaceutical Cargo
- Precious Metal Cargo

Other Services:

- Import/Export Consol & Deconsol
- Pick, Pack, Assembly and Distribution
- Split and Full Air Charter
- Worldwide Door to Door Services
- Sea/Air & Road/Air Service
- Customs Clearance Service
- Pick-up and Delivery Service
- Packing and Crating







SEA FREIGHT

Ocean Freight is one of the key elements in multimodal transportation service. To offer the best service possible, we have a dedicated Ocean Freight Department specializing in FCL, LCL, Break-Bulk, Project Cargo and different types of cargoes on a global scale.

The flexibility and range of Ocean Freight Services offered by Transhaul Logistics provides our customer economical alternatives to other, more costly modes of transportation. Our worldwide logistics services cover not only shipments from port-to-port, but also the complete door-to-door supply chain solution. Over the years, Transhaul Logistics has fostered strong business relationship with all major international and regional ocean carriers.

Our Sea Freight Services include:

- FCL and LCL import and export
- Issuance and verification of shipping documentation
- Export and import customs clearance
- Certified industrial packing and crating
- Packing and crating of household goods
- Warehousing, assembly and distribution logistics
- Letter of credit processing
- Part & full vessel charter
- Conventional shipments (break-bulk, dry & liquid bulk)
- Volga-Don Sea/River navigation
- Sea/Air transportation
- Sea/Road and Sea/Rail Intermodal Services
- Transport and Marine Insurance







RAIL FREIGHT

Transhaul Logistics specializes in Railway and Intermodal Transportation Services between East Africa, Europe, the Far East, and the CIS regions. Our vast experience and in-depth knowledge of East Africa, the CIS, Europe, and Chinese railway networks and freight payment code system enables us to respond timely and professionally to all kind of complex and unusual railway and intermodal transportation requirements of our customers.

One of Transhaul Logistics' specialized activities is a full container load "FCL" service. Our unique concept of "Transhaul Box" enables our customers to benefit from considerable savings in renting or purchasing equipment for the transportation of their goods to/from the rest of Africa, Europe, the Middle East, the Far East, China, and the CIS.

Our railway and intermodal services extend beyond just moving containers and break-bulk cargo from Point A to Point B. Various post landed services such as customs clearance, terminal handling, door delivery, and inland distribution are routine matters of our business.

Besides 20ft and 40ft container transportation, Transhaul Logistics offers railway transportation of break-bulk, refrigerated, over-sized and heavy cargoes with equal efficiency. Transhaul enjoys direct business relationship and General Service Agreements with all East Africa, and CIS Regional Railway Companies. Over the years, Transhaul Logistics has also developed a relationship with European and Chinese Railways and can outsource a variety of conventional railway wagons, railway refers sections and fitting platforms directly from railroad companies.

Our Railway and Intermodal Services include:

- Guaranteed 20ft, 40ft FCL & Break Bulk Services to/from East Africa, Europe, Americas, Far East, Middle East, China, and the CIS
- Combined rail, barge and truck transportation of ISO Box Containers
- Block train service between China Europe and Europe Central Asia
- Standard security of the containers with security seals and bar-locks
- Armed and unarmed security escort service in East Africa
- Conventional rail transportation using a variety of railway covered wagons, semi wagons, and platforms suitable for containers, breakbulk and oversized cargoes







- Railway terminal handling and door delivery service
- Professional pre and post cargo surveying
- Daily tracing and positioning reporting
- Tank containers and swap bodies
- Railway reefer sections
- East Africa customs declaration
- East Africa proof of delivery

ROAD FREIGHT

Most transport chains include trucking at either the beginning or the end. TLL's integrated transportation and logistics service includes Road Transportation Service that connects all major Americas, European, Chinese and Africa trade centers into a single network.

Transhaul Logistics is one of the leading LTL and FTL operators in Africa, Europe, Middle East, and the Far East offering regular, scheduled departures to/from all major cities in Africa, Americas, Europe, Turkey, Middle East, China, and the CIS. Additionally, Transhaul Logistics has a dedicated division to handle the transportation of perishable and dangerous goods.

Having an own fleet of contracted multipurpose trucks and trailers, Transhaul Logistics offers competitive pricing coupled with a reliable and world-class quality road transportation and distribution services within East Africa.

Our Road Transportation Team is NSTA, IRU Certified and was nominated for being the best "Road Hauliers in East Africa, Europe, and CIS."

Our Road Freight Services include:

- Assembly and Synchronous Positioning of Load Units (JIT)
- Transportation of LTL, FTL and Bulk Cargo
- Customs Clearance and Customs Escort Service
- Special Transportation of heavyweight, oversized and project cargoes
- Transportation of dangerous and perishable goods
- Special transportation of household goods and personal effects
- Contract-logistic, procurement, and distribution







CUSTOMS CLEARANCE

Transhaul Logistics is widely recognized as one of the leading customs brokers in East Africa and our affiliates locations. TLL's has long-standing professional relationships with government agencies and this hard-earned and privileged status delivers a distinct advantage when it comes to negotiating difficult consignments and dealing with the challenges of bureaucratic procedures in East Africa and affiliate locations.

Regardless of the speed with which a consignment reaches one of the East Africa or affiliate's destination points, complex customs procedures and documentation requirements can result in indefinite delays costing heavy storage charges to consignees.

TLL's customs brokers are comprehensively trained to understand complex customs procedures of each specific area of operation. Our customs brokerage team will take full and complete responsibility to ensure that the correct documentation is prepared well in advance of all import and export deadlines in order to avoid expensive and time-consuming delays.

To further strengthen this aspect of our operations, Transhaul Logistics maintains a bonded warehousing network across East Africa and the affiliate's destination points. These facilities, which are suitable for any type of cargo, can be reached by road, rail or air and ensure that shipments are swiftly cleared at the point of arrival.

Our Customs Services include:

- Import / Export Customs Clearance Service
- Customs Evaluation of merchandise
- Import Duty & Tax Assessment
- Classification of HS Codes
- Classification of goods
- Customs Surveying
- Import / Export Permissions of controlled goods
- Import / Export Record maintenance
- Payment of Customs Duties on the customers behalf
- Temporary Import / Export procedures







- Permanent Import/Export procedures
- Consultancy Services
- Customs Bonded Carriage
- Transit Customs Handling

WAREHOUSE MANAGEMENT

Transhaul Logistics offers secure storage facilities at all key destinations in East Africa and across our affiliates Locations. Our warehouses are among the safest places to deposit your goods.

There are two basic reasons for this: For security, they are equipped with electronic theft and fire alarms backed by round-the-clock security guards. For hygiene, in addition to normal hygiene standards, we can offer our customers certificates guaranteeing constant checks carried out by specialist companies. All goods are properly protected so that they can remain in our warehouse for as long as the customer deems necessary.

TLL's extensive warehousing and distribution system will pick, pack, store and distribute consignments anywhere in the region by efficient modes of transport. Special warehousing facilities for household goods and personal effects are also available at all Transhaul locations.

Our Warehousing Services include:

- Short- and long-term storage
- Cargo loading and unloading
- Cargo labeling and packing
- Fumigation and Pest control
- Packing and Crating services
- Cargo Distribution
- POD Reporting







PROJECT LOGISTICS

Experience counts when it comes to handling complex projects and movements of oversized and heavy-lift cargoes. Managing complex transportation for large scale projects requires experienced, intelligent and knowledgeable personnel who are committed to researching all options, investigating each detail, surveying and identifying potential obstacles, physical and non-physical, and reacting to extraordinary circumstances with quick and decisive actions.

Our approach is to break down project logistics and transport into essential elements, and then to assign direct supervision over each. Advance trips by our Projects Operations Specialist to the key points in the project corridor ensure that Transhaul Logistics has the first-hand knowledge required to "make things happen". A Project Coordinator is then assigned to manage all facets of communication, logistics and transportation operations and becomes the direct liaison with the customer.

The success of TLL's Project Logistics lies in its commitment to understanding what is required. Our specialist advisers become fully conversant with the requirements of a project and ensure that customer-specified deadlines, HSE aspects, and special instructions are strictly adhered to.

Transhaul Logistics specializes in project freight management and all associated planning and implementation services. Whether you are moving an individual heavy lift or complete industrial plant from various origins around the world to remote construction sites, we arrange for customized transportation concepts for the entire route on a door to door basis.

Our Project Logistics Services include:

- Customer tailored transportation consultancy
- Project logistics feasibility studies
- Road studies
- Project logistics budget and planning
- Project flow descriptions
- Cargo supervision during loading and unloading, as well as in transit
- Full/Partial charter by ocean and air
- Consolidation, packing, crating and containerization
- Purchase order management and cargo tracking







- Transport Insurance
- Oversize cargoes transportation
- Heavy loads
- Barge Service
- Module Movement
- Pre shipment inspection
- Cargo surveying
- Customs and shipping documentation

HEAVY LIFTS

Carrying out a heavy lift transportation project starts with careful preparation and planning. Our project engineers develop the most economical, efficient and safest solution for heavy lift projects.

Thorough preparation is important for heavy lift project management. Our project preparation takes place in close consultation with the customers and covers all aspects of their HSE and technical requirements. Strict supervision and planning at the site while projects are underway is also extremely important and our dedicated project manager will be on-site 24/7 to control and coordinate all aspects of HSE and project execution strategy.

We believe that being transparent and communicative with our client is an essential part of our assignment and a key element of our success.

The Heavy Lift Project Engineering Services include:

- Conducting transport and road studies
- Drafting transport drawings for project manuals
- Road and rail transport permissions and permits
- Technical surveying
- Risk Management and Insurance
- Procurement of special handling equipment for specific projects







CARGO INSURANCE

As the saying goes: "It's better to be safe than sorry".

Our comprehensive cargo insurance covers both onshore and offshore property and loss or damage of cargo on all modes of transportation.

TLL's Cargo insurance program is one of the foremost professional risk management tools in the market. We take pride in providing our customers with great rates, coverage, and quick turnaround time. If you are shipping overseas or importing/exporting general merchandise, we are ready to give your risk exposure the attention it deserves.

Depending upon the type of cargo, we will place your coverage either through the African Market, Lloyds market or the American market; either way, you will be assured of outstanding claims service and professionalism.

TLL's dedicated Risk Management team offers competitive rates for "All Risk" insurance coverage on a global scale. Transhaul Logistics Limited is can offer advice concerning insurance services for all types of cargoes ranging from household goods, personal effects, live-stock, to commercial goods.

Our Cargo Insurance Service include:

- "All Risk" cargo and marine insurance
- Auto transportation cover
- Livestock transportation cover
- Livestock transportation cover
- High value goods and fine art transport cover
- Household Goods and personal effect transportation cover
- 3rd party liability coverage
- Professional liability coverage
- E&O coverage
- Professional cargo surveying
- Pre shipment inspection







REMOVALS & RELOCATION

Transhaul Logistics is truly an international single source for worldwide moving services. Whether it's household goods, your family pet, your professional equipment or your car, we have global resources and expertise to plan and coordinate all aspects of your moving requirements.

You will receive professional, courteous, and trouble-free service throughout the process. From start to finish, a highly-skilled and dedicated Transhaul Logistics Removal Supervisor and Move Manager will carefully manage and coordinate the removal of household goods, vehicles, and pets.

TLL's worldwide network ensures total security and peace of mind at all times. Transhaul Logistics, one company, one point of contact, one point of responsibility.

Move Management Services:

- Pre-move survey and assessment
- Packing and crating of household goods
- Special handling of artwork and antiques
- Assembly & disassembly of complex furniture
- Handling & crating of heavy items
- Handyman & 3rd party services
- Worldwide door-to-door service
- Worldwide pet relocation service
- Worldwide transit insurance
- Worldwide auto transportation
- Office moving and relocation







SURFACE ROUTES









AIRFREIGHT ROUTES









THANK YOU

HQ:

Transhaul Logistics Limited Repen Complex, 3rd Floor Msa Road, Syokimao, Kenya Tel: +254 20 8015833 Email: <u>info@transhaul-logistics.com</u> Website: <u>www.transhaul-logistics.com</u>

KEY CONTACT: Geoffrey Wambua Transhaul Logistics Limited Cell: +254723 656119, +254780 656119 Email: geoffrey.wambua@transhaul-logistics.com





